NavCloud

SOLUTION BRIEF

NAVCLOUD

NavCloud: Every Site, One Dashboard

Provision, monitor, secure and maintain Navijin networks across hundreds of sites from a browser, built for integrators, MSPs and multi-site IT teams.

Zero-touch | Multi-site | AI insights | Policy & VPN | SLA reports | REST API

Applies to
NavCloud · cloud.navijin.com

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ABOUT THIS GUIDE

Why NavCloud

Managing networks site by site does not scale. **NavCloud** brings every customer, site, device and alarm into one secure platform, so partners can roll out faster, fix problems before customers call and prove the value of their service every month.

Conventions: menu paths are shown in **bold** (for example **Network** → **VLAN**); commands and values in `monospace`. Screenshots may differ slightly by firmware version.

Who this guide is for

- System integrators and MSPs
- Hotel, retail and restaurant groups
- Enterprises with branches

What you need

- Fewer site visits
- Consistent configuration everywhere
- Proof of service for customers

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SECTION 01

Platform modules

Module	Value
Dashboard, AI Insights, Monitoring Wall	Real-time overview and automatic recommendations
Sites, maps, floor plans, topology	See every location and how it is connected
Zero-Touch Provisioning	Claim by serial number; devices configure themselves
Wi-Fi & clients	SSID profiles, RF optimisation, client history, captive portal and vouchers
Branch connectivity & policy	Overlay networks, link monitoring, firewall policy and objects
Cameras	Inventory, status and camera wall
Alarms, analysis, SLA reports	Know first, analyse trends, report monthly
Maintenance	Signed firmware, scheduled tasks, configuration backup, diagnostics
Administration	Two-factor sign-in, audit log, feature visibility, REST API

SECTION 02

How it works

1 **Claim**

Add device serial numbers to a customer site.

2 **Connect**

Plug the device into the internet; it connects outbound to NavCloud.

3 **Manage**

Configure, monitor and update from the dashboard.

4 **Report**

Share monthly SLA reports with customers.

SECTION 03

Get started

Request a demo at navijin.com/en/contact/sales or visit navijin.com/en/software/navcloud. Existing users sign in at cloud.navijin.com.

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